



**F E S A**

Fire & Emergency Services  
Authority of Western Australia

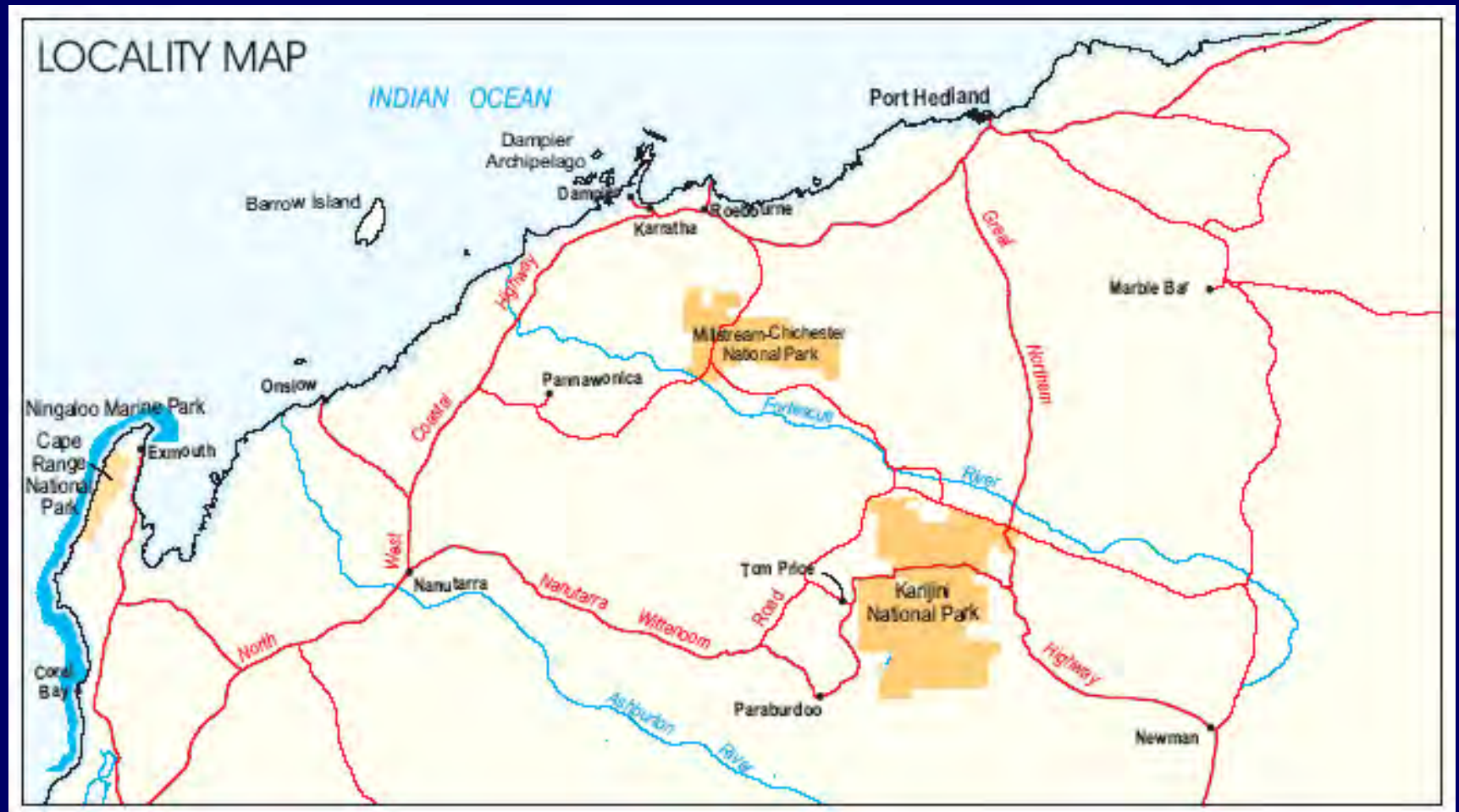
**WELFARE SUPPORT**

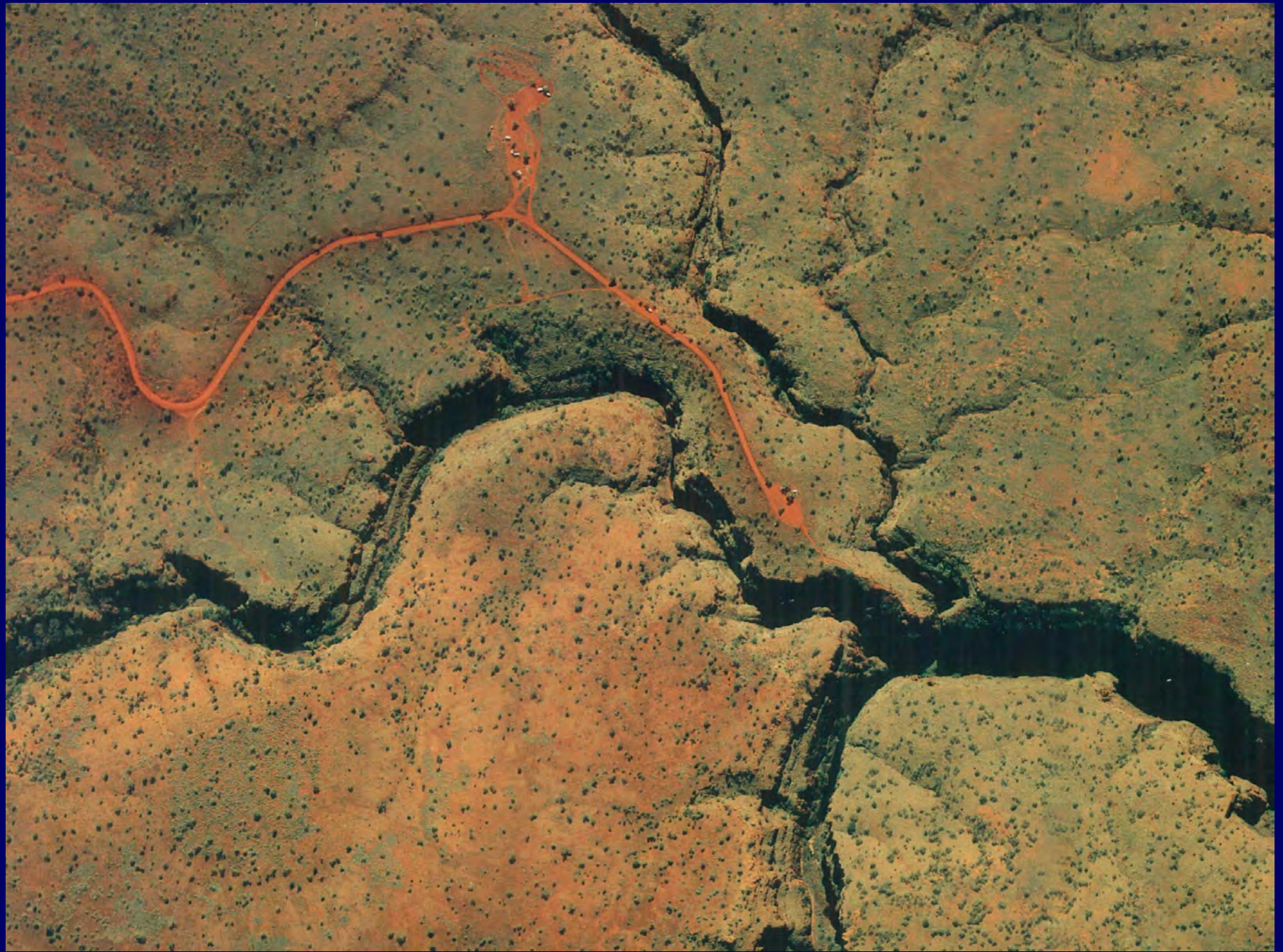
**Karijini Incident**

**1<sup>st</sup> – 3<sup>rd</sup> April 2004**

# BACKGROUND

## SES Overview Location







# INCIDENT TIMELINE

- 1330hrs Thursday – Tourist falls
- 1430hrs Thursday – Alarm Raised
- Mobilisation of SES units (Tom Price & Newman)
- Provision of Services (Pilbara Units & Specialist Perth Crews)
- 0400hrs Friday – Flash Flood
- Initial report – 4 rescuers & 1 casualty swept away
- 1000hrs Friday – confirmation of 1 SES member missing
- 1115hrs Friday – Casualty recovered
- 1800hrs Friday – Operations suspended
- Mobilisation of Police Divers
- 1555hrs Saturday – Divers locate deceased SES member

# CRITICAL INCIDENT SUPPORT

- FESA Human Services Division role / services
- Crisis Management Plan implemented
- Human services Team role and activation
- Key staff mobilised



**FESA**  
Support

peer support

professional counselling  
legal proceedings support

chaplancy  
compensation/insurance advice  
family support

**1800 15 33 44**

Call any time for  
confidential advice  
and assistance.

# ISSUES

- Travel delays / isolation
- Information reliability / communication
- Resource requirements / stretched / several locations
- Extended operation
- Large numbers
- Operation suspended
- Family / Unit support
- Ongoing support



# OUTCOMES

- Imperative to have key staff on site
- Provide a range of support options
- Conduct timely information sessions
- Provide contact numbers
- Prepare contingencies for funerals, memorials and collections
- Manage ongoing compensation & family support



**QUESTIONS**